

COMMUNITY RESILIENCE MAPPING TOOL

INSTITUTIONAL SURVEY QUESTIONNAIRE

IDENTIFICATION

STATE	
COUNTY	
РАҮАМ	
BOMA	
NAME OF THE INSTITUTIONS REPRESENTED	
INTERVIEW DATE	
INSERT TIME MODULE STARTED	
INTERVIEWER'S NAME AND CODE	
LANGUAGE USED DURING THE INTERVIEW	l English, 2 Arabic, 3 Dinka, 4 Luo, 5 Other (specify)
DATE	
TIME	

INTRODUCTION & CONSENT

Hello, my name and I am from Policy Link. We are here conducting a study with the community and institution working in Jur River county. The purpose of this survey is to **support institutions and communities** to identify ways you can work with other institutions **to help improve the response to shocks** such as conflict, drought, disease outbreak, and flooding. In this survey, we will ask you about your institution, its capacities for responding to shocks, and your institution's relationships with other institutions and the local communities.

This survey employs a resilience approach. A resilience approach helps identify ways to integrate humanitarian relief and development assistance. Specifically, a resilience approach can help identify ways to reduce vulnerability to shocks and lay the foundation for longer-term development.

For the duration of this survey, you will be answering the following questions **on behalf of your institution**. Your name and demographic data will be **anonymized** in accordance with the South Sudan Laws of confidentiality.

The survey will take approximately one hour For any questions, please contact Eruaga Jackson at eruaga_jackson@dai.com and Jeffrey Campbell@dai.com

OBTAIN CONSENT. DOES [NAME] AGREE TO PARTICIPATE IN THE SURVEY? YES/NO 12. NAME OF RESPONDENT

13. Telephone Number		
14. GENDER	١.	Male
	2.	Female
15. How old are you?		
State age in completed year		
16. WHAT IS YOUR ROLE IN THE INSTITUTION?		Executive director
	4.	Associate director
	5.	Chief operating officer
	6.	Program coordinator,





	7.	Program associate,
	8.	Project manager
	9.	
		Grant writer,
		Director of finance,
		Donor relations manager,
		Logistics coordinator
		Graphic designer,
		Publicist,
	16.	Community outreach specialist,
		Marketing associate,
		Public relations manager,
		Social media coordinator
		Paramount Chief
		Sub Chief /Traditional Chief
		Chairman/Head/Chairperson
		Secretary
		Committee Member
		Others specify
17. LEVEL OF EDUCATION OBTAINED	l.	None
	2.	Primary
	3. 4.	Secondary Certificate
	5.	Diploma
	6. 7.	First Degree
	7. 8.	Postgraduate (PGD), Masters,
	o. 9.	PhD
		Khalwa
		Other (specify)
	11.	Outer (specily)

SECTION ONE: SHOCK AND STRESSES

Number of shocks and stresses to which communities and institutions are exposed in the last 3 -10 years. What is the perceive severity of the shocks and the ability of the communities and institutions to recover from it.

NO	QUESTION	CODING CATEGORIES	SKIP
	CK AND STRESSES AWARENESS		
Instit		mary shocks and stresses that impact the loca	l community.
101	Which shock(s) and stresses are affecting or have affected this community since independence? Multiple responses	 a) Violent conflict b) Criminality and banditry c) Crop pest / disease outbreaks d) Livestock pest / disease outbreaks e) Floods f) Sexual / gender-based violence g) Wildfires h) Economic shocks i) Extended dry spells j) Human disease outbreaks k) Death of a family member l) Other specify 	
102	 Which of the shocks have the greatest impact in this community? Tick per the order and level of impacts those mentioned in 101 No impact Minimal impact Short term impact Long term impact Major short-term impact Major long-term impact How often have this shock affected this community? Exclude Death of family member from the list 	 a) Violent conflict b) Criminality and banditry c) Crop pest / disease outbreaks d) Livestock pest / disease outbreaks e) Floods f) Sexual / gender-based violence g) Wildfires h) Economic shocks i) Extended dry spells j) Human disease outbreaks k) Dead of a family member l) Others specify l. Daily 2. Weekly 3. Bi-weekly 4. Monthly 5. Every few months 6. Bi-annually 7. Yearly 8. Every 2-4 years 9. Every 5-10 years 	Repeat this for all shocks in 102
104	How much is the impact of this shock on your institution? Exclude Death of family member from the list	 No impact Minimal impact Short term impact Long term impact Major short-term impact Major long-term impact 	Repeat this for all shocks identified in 102
105	How severe would you say is the impact of this shock on your institution's functionality?	 Not Severe Somewhat severe Severe Extremely severe Refused 	Repeat this for all shocks identified in 102
106	How did your institution cope up with this shock in the last 12 months?	 None at all Poorly Fair Good Very Good 	Repeat this for all shocks identified in 102
107	To what extent has your institutions been	I. Fully recovered	Repeat this for

NO	QUESTION	CODING CATEGORIES	SKIP
	able to recover from this shock in the past 12 months?	 Did not recover Partially recovered Don't know/Not sure 	the shocks identified in 102
108	Do you believe other institutions can support your institution to help cope with difficult times in the future, for example during prolonged disease outbreak or conflict?	 Yes No – They won't be able to No - They won't need to 	
109	Do you feel that your institution can depend on other institutions to help during shocks and stresses?	 Yes No Not sure Don't know 	
110	In light of the shocks and stressors your institution faced in the last 12 months, to what extent do you believe you will be able to meet your community needs in the next year in comparison to the before?	 Ability to meet needs will be the same as before the shock Ability to meet needs will be better than before the shock Ability to meet needs will be worse than before the shock 	

SECTION TWO: RESILIENCE CAPACITIES

What capacities exist (of the ten identified institutions) in the communities to respond to shocks and stressors

ABSORPTIVE CAPACITY

N O	QUESTION	CODING CATEGORIES	SKIP					
	SHOCK PREPAREDNESS AND MITIGATION (RESPONSE PREPAREDNESS, AWARENESS, AND EFFECTIVE MESSAGING)							
201	Did your institution /organization participate in emergency response planning for all primary shocks and stresses?	I. Yes 2. No	2 GOTO 203					
202	What shock or stress did your institution participate in? Multiple responses	 a) Violent conflict b) Criminality and banditry c) Crop pest / disease outbreaks d) Livestock pest / disease outbreaks e) Floods f) Sexual / gender-based violence g) Wildfires h) Economic shocks i) Extended dry spells j) Human disease outbreaks k) Death of a family/community member l) Others specify 						
203	Do institutions / organizations cooperate and agree on how to respond to shocks and stresses?	I. Yes 2. No						
204	Do institutions come together to manage, resolve and mitigate conflicts that emerge during shock response?	I. Yes 2. No						
205	Do local institutions collaborate when crisis hit (disease outbreaks and conflict)?	I. Yes 2. No						
206	Do the international organisations that operate in this community cooperate when responding to a shock?	I. Yes 2. No						
207	Do local organizations operating in this community cooperate when a crisis hits this	I. Yes 2. No						

N O	QUESTION	CODING CATEGORIES	SKIP
	community?		
208	Do international organizations operating in this community cooperate when a crisis hits this community?	I. Yes 2. No	
209	Does your institution /organization or other institutions provide quick and relevant information that enable communities and institutions to act in accordance with the agreed response guidelines to shocks?	I. Yes 2. No	
210	What would you say about the responsiveness of your institution to shocks in the community? Read out the responses	 Extremely responsive Responsive Not responsive Don't know 	
211	Did your institutions give the community any feedback on shock response in the last 12 months?	I. Yes 2. No	
212	In 2020 the world was affected by the COVID19 pandemic. How do you rate this pandemic the way it affected this community or the area of your operation	 Extremely affected Affected Not affected Not sure 	
213	Has your institution participated in any activity related to COVID19?	I. Yes 2. No	2 GOTO 215
214	What has been your institution participation in COVID19 related activities? Multiple responses	 a) Carried out sensitization /awareness the masses b) Distributed Masks to the community c) Distributed sanitizers to the commu d) Provided washing facilities to public like markets, churches and schools e) Provided food during the lockdown f) Others Specify 	, nity
215	Which section of the population was affected most by the COVID19 pandemic	 Children Youth Women Men Elderly All equally 	
216	How do you rate the handling of the COVID19 Pandemic by the different actors?	I =Poorly 2=Fair 3=Good 4=VeryRaGood 5=ExcellentState GovernmentCounty authoritiesCounty authorities	ite
	Read out	Police/Army/Judiciary	
		Church/FBO	
		Peace Committee	
		Local NGO, CBO International NGO	
		Paramount Chief	
		Subchief	
		Schools/ Institutions of learning	
		Others Specify	
ASSI	T STOCKING AND PROVISION	· · · · · · · · · · · · · · · · · · ·	
301	Does your institution give out assets to help the	I. Yes	2 GOTO
	community cope with shock and stresses?	2. No	303
302	Which ASSET(S) is your institution currently able to give out?	a) Plough (oxen-pulled)b) Mechanical ploughc) Sickle	

N O	QUESTION	CODING CATEGORIES	SKIP
	Multiple responses	 d) Pickaxe e) Pruning/Cutting Shears f) Hoe g) Spade or shovel h) Traditional Beehive i) Modern Beehive j) Knapsack Chemical Sprayer k) Mechanical water pump l) Motorized water pump m) Motorized grain mill o) Broad bed maker (oxen-pulled) p) Small tractor q) Hand-held motorized tiller r) Agricultural land s) Oxen t) Cattle u) Goats v) Sheep w) Donkey x) Poultry y) Horse z) Honeybees aa) Improved Charcoal or Wood Stove bb Kerosene stove cc) Sofa dd) Television ee) Jewelry ff) Wristwatch gg) Modern chair hh) Wheelbarrow ii) Bicycle ji) Motorcycle kk Generator ll) Solar lamp mm) Solar panel nn) Solar stove oo) Other Specify 	
303	Did your institution provide any (ASSISTANCE) or asset transfer to the community in the last 12 months?	I. Yes 2. No	2 GOTO 401
304	What asset or assistance did your institution transfer in the last 12 months to the community? Multiple responses	 a) Emergency in-kind food assistance b) Non-emergency in-kind food assistance c) Non-emergency cash assistance d) Plough (oxen-pulled) e) Mechanical plough f) Sickle g) Pickaxe h) Pruning/Cutting Shears i) Hoe j) Spade or shovel k) Traditional Beehive l) Modern Beehive l) Modern Beehive m) Knapsack Chemical Sprayer n) Mechanical water pump o) Motorized water pump p) Stone grain mill q) Motorized grain mill r) Broad bed maker (oxen-pulled) 	2

N O	QUESTION	CODING CATEGORIES	SKIP
0		s) Small tractor t) Hand-held motorized tiller u) Agricultural land v) Oxen w) Cattle x) Goats y) Sheep z) Donkey aa) Poultry bb) Horse cc) Honeybees dd) Improved Charcoal or Wood Stove ee) Kerosene stove ff) Sofa gg) Television hh) Jewelry ii) Wristwatch jj) Modern chair kk) Wheelbarrow ll) Bicycle mm) Motorcycle nn) Generator oo) Solar lamp pp) Solar panel qq) Solar stove rr) Distribution of medicine ss) Gave out Mosquito nets tt) Others Specify	9
ADA	ΑΡΤΙΥΕ CAPACITY		
401	Do you feel like members of this community are willing to follow your institutions guidance /advice?	I. Yes 2. No	
402	Do you feel like members of this community are willing to follow other institutions like the local or national government?	a)Local I b)National I	No 2 2
403	Do you feel like there is a quick buy in from the other institutions to agree on shock response strategy?	I. Yes 2. No	
404	Do you feel like the community members understand the nature of the different shocks that affect them?	I. Yes 2. No	2 GOTO 406
405	Are they able to participate in the shock response?	I. Yes 2. No	
406	Do you feel like institutions can hold one another accountable during shock response?	I. Yes 2. No	
407	Does your institution have or develops emergency response plans?	I. Yes 2. No	
408	Does your institution have access to resources to implement the emergency plans?	I. Yes 2. No	
409	Do your institutions regularly communicate or provide feedback to the communities regarding how to minimize the impact of shocks/stresses?	I. Yes 2. No	
410	Do you feel like you can influence your institutions decisions?	I. Yes 2. No	
411	Do you feel like you can influence decisions of other institutions in this community?	I. Yes 2. No	
412	Do you feel like your organization can influence	I. Yes	

N O	QUESTION	IES	SKIP	
	the decision of other institutions?	2. No		
413	Do you feel like your institution / organization		Yes N	0
	understands the culture of this community and	a)Social	I 2	
	support them in to make social, economic and	b)Economic	I 2	
	political decisions?	c)Political	I 2	
414	Do you feel like other organizations understand	I. Yes		
	the culture of this community and support them	2. No		
	in to make social, economic and political			
	decisions?			
415	Do the Local institutions within this community	I. Yes		
	cooperate throughout a crisis (flood, disease	2. No		
	outbreaks, conflict) to help recover and adjust to			
	future shocks by changing and expanding social			
417	and economic strategies?			
416	Do the international agencies within this	I. Yes 2. No		
	community cooperate throughout a crisis (flood, disease outbreaks, conflict) to help it recover and	2. INO		
	adjust to future shocks by changing and			
	expanding social and economic strategies?			
417	Do the local and international agencies within this	I. Yes		
	community cooperate throughout a crisis (flood,	2. No		
	disease outbreaks, conflict) to help it recover and			
	adjust to future shocks by changing and			
	expanding social and economic strategies?			
-				
501	Do you feel like Institutions understand and are responsive to the will of the people?	I. Yes 2. No		
502	Does your Institutions use evidence to inform	I. Yes		
502	decisions	2. No		
503	Do you feel like other institutions use evidence	I. Yes		
	for decisions during shock response?	2. No		
504	Does your Institutions proactively seek solutions	I. Yes		
	(including resources)?	2. No		
505	Does this community cooperate as a cohesive	I. Yes		
	entity to face shocks and stresses together?	2. No		
506	Does this Community cooperate with its local		Yes No	2
	and national government institutions to face	a)Local	I 2	
	challenges together?	b)National	1 2	
507	Does this Community cooperate with its	I. Yes		
507	neighboring communities to respond to	2. No		
	challenges together?			
508	Does your institutions have methods to measure	I. Yes		2 GOTO
	community satisfaction in the institution's	2. No		510
	performance?			
509	Does your institutions use these methods to	I. YES		
	measure community satisfaction in the	2. No		
	institution's performance?			
510	Do you feel institutions are inclusive of vulnerable		Yes No	
	groups (women, widows, orphans, youth,	a)Women		2
	religious/ethnic minority, disabled people,	b)Widows	1	2 2 GOTO
	children etc)?	c)Orphans	1	2 512
	Read out	d)Youth	I	2
		e)Children	1	2
		f)Disabled		2

N O	QUESTION	CODING CATEGORIES			SKIP	
		g)Religious/ethnic minority		I	2	
		h)Elderly		I	2	
		i)People with chronic diseas	se	I	2	
		Other		I	2	
511	Do you feel institutions Support participation of vulnerable groups in the community activities?	I. Yes 2. No				
512	Do institutions embrace new tools and techniques for responding to challenges?	I. Yes 2. No				
513	Does your institution have the capacities and	I. Yes				
	resources to help this community transform?	2. No				
514	Do you feel the international Institutions have:			Yes	No	
	capacities, resources and resolve to help this community transform?	a)Capacities		I	2	
		b)Resources		I	2	
		c)Resolve		I	2	
515	Do local and international institutions cooperate effectively in responding to challenges in this community?	I. Yes 2. No				
516	Do the local institutions within this community		Yes		No	
	cooperate during and after a crisis (flood, disease	a)New Technology	1		2, 3	
	outbreaks, conflict) to help it bounce back better by introducing new technology, production and	b)Production	1		2	
	distribution systems?	c)Distribution	1		2	
517	Do the International institutions within this		Vee	NIa		
517	community cooperate during and after a crisis (flood, disease outbreaks, conflict) to help it bounce back better by introducing new		Yes	No	DK	
		a)New technology	I	2	3	
		b)Production	I	2	3	
	technology, production and distribution systems?	c)Distribution	I	2	3	
518	Do institutions understand your community's needs?	I. Yes 2. No				
519	Are the institutions responsive to the will of the people in your community?	I. Yes 2. No				
	Service provision in the commu	nity				
520	Please let me know if the following services I	_		Yes	No	
	am going to read out are being provided in this	a) Primary School education	on	I	2	
	community and Who is/are providing the	b) Secondary education		I	2	
	service to the community?	c) Tertiary / university education services		I	2	
	(READ OUT)	d) Health		I	2	
		e) Agricultural Extension Service		I	2	
		f) Veterinary Services		I	2	
		g) Electricity		1	2	
		h) Water		1	2	
		i) Nutritional/supplemental feeding		I	2	
		j) Livestock markets		I	2	
		 k) Markets for selling agricultural products 		I	2	
		 I) Market(s) for purchasin agricultural inputs 	g	I	2	
		m) Market(s) for purchasin livestock inputs	g	I	2	
		n) Crop insurance		1	2	

N O	QUESTION	CODING CATEGORIES			SKIP
		o) Livestock insurance	1	2	
		p) Health Insurance	1	2	
		q) Other specify	1	2	
521	Who provides the (SERVICE)? Multiple responses (Only those mentioned in 520)	 a) State Government b) County authorities c) Police/Army/Judiciary d) Church/ FBOs e) Peace committees f) Local NGO, CBO, g) International NGOs h) Women group i) Private sector 			Repeat for the services mentioned in 520
		j) Paramount chiefk) Subchiefsl) Others specify			
522	How would you rate the way these services are provided in the community?	I=Poorly 2=Fair 3=Good 4=Very Good 5=Excellent	Rate		
	(Only these mentioned in 520)	a) Primary School education			
	(Only those mentioned in 520)	b) Secondary school educationc) Tertiary / university			
		education services			
		d) Health Services			
		e) Agricultural Extension Service			
		f) Veterinary Services			
		g) Electricity			
		h) Water, sanitation, and hygiene			
		 Nutritional/supplemental feeding 			
		j) Livestock markets			
		 Markets for selling agricultural products 			
		 I) Market(s) for purchasing agricultural inputs 			
		m) Market(s) for purchasing livestock inputs			
		n) Crop insurance			
		o) Livestock insurance			
		p) Health Insurance			
		q) Other specify			

SECTION THREE: INSTITUTIONAL RELATIONSHIPS

NO	QUESTION	CODING CATEGORIES	SKIP
601	Please identify up to 10 organizations that are important to the work you do to support your community's resilience?	a) CARE b) NRC c) WFP d) UNICEF	
	(Which of these organizations are important to the work you do to support your community's resilience?)	e) ACTED f) Healthnet TPO g) Johanniter h) UNFPA	
	Multiple responses	i) FAO j) CARD k) SCODO l) CARDI m) CARDO	

NO	QUESTION	COI			SKIP
		n)	HARD		
602	How would you describe the relationship	o) I.	Others specify Very Good		
602	How would you describe the relationship between your institution and other institutions	2.	Good		
	from these institutional categories?	3.	Fair		
	, i i i i i i i i i i i i i i i i i i i	4.	Poor		
		5.	Very Poor		
603	Can your institution hold these institutions accountable?	1. 2.	Yes No		
604	How often do you communicate with each		Weekly		For each of
	organization?	2.	Monthly		the
		3. 4.	Every few months A few times a year		organizations mentioned in
			Once a year		q601
605	What is your primary mode of engagement with	5. a)	Email		For each of
	each organization?	b)	Phone call		the
	For those mentioned in q601	c)	Meetings/events		organizations mentioned in
	Multiple response	d)	Text/WhatsApp		q601
606	How well does your institution/organization		Poorly		For each of
	cooperate with each of the following institutions?	2. 3.	Fair Good		the
		3. 4.	Very Good		organizations mentioned in
			Excellent		q601
607	For each institution, please indicate the primary	١.	Information that helps me so	olve problems	For each of
	benefits you currently receive from them?	2.	Access to decision makers		the
	Multiple Response	3. 4.	Support during shocks/stress Settling disputes	ses	organizations mentioned in
		5.	Providing/restoring basic ser	vices	q601
		6.	No benefit/nothing		
608	How much influence does each institution have over your institution's decision making?		No influence at all		For each of
			Some influential Influential		the organizations
		3) 4)	Highly influential		mentioned in
		5)	Very highly influential		q601
609	How do you rate cooperation on the following within this community?		oorly 2=Fair 3=Good 4=Very d 5=Excellent	Rate	
		a)	Weddings		
	Read out please	b)	Funerals		
	a) Weddings	c)	Sports		
	b) Funerals	d)	Water & Sanitation		
	c) Sports d) Water & Sanitation	e)	Security		
	e) Security	f)	Education		
	f) Education	g)	Food Aid		
	g) Food Aid	h)	Agriculture		
	h) Agriculture i) Forestry	i)	Forestry		
	j) Markets	j)	Markets		
	k) Livestock	k)	Livestock		
	I) Fisheries	l)	Fisheries		
610	m) Others specify Do you feel that people in your community know	· .	Yes		
	how to contact these institutions?	2.	No		
611	Do people in your community feel they can	١.	Yes		
	access and influence the institutions?	2.	No		
		3.	Don't know		

NO	QUESTION	CODING CATEGORIES	SKIP
612	Did any NGO implementing activities in this community consult your institution for project design or planning?	I. Yes 2. No 3. Don't know	2 3 GOTO 614
613	How many organizations have consulted you so far in the last 12 months?		
614	Has your institution participated in the joint community action planning in the face of a shock organized by NGOs in the last 12 months?	I. Yes 2. No 3. Don't know	2 3 GOTO 617
615	Which organization Multiple responses	 a) CARE b) NRC c) WFP d) UNICEF e) ACTED f) HealthnetTPO g) Johanniter h) UNFPA i) FAO j) CARD k) SCODO l) CARDI m) CARDO n) HARD o) Others specify 	
616	Was the community action plan implemented?	 Yes No Ongoing Not sure 	
617	If yes, how many community actions plans have been implemented in the face of the shock so far in the last 12 months?		

Thank you for your time and for the information you have given us! We do sincerely appreciate it!